On (date), at	On (date), at
(location), we responded to a reported blockage of the sanitary sewer service to your property.	(location), we responded to a reported blockage of the sanitary sewer service to your property.
We discovered a blockage in:  ☐ The sanitary sewer main and cleared the line ☐ The Agency-maintained portion of your sanitary sewer lateral and cleared the line. ☐ Your portion of the sanitary sewer lateral, which is your responsibility to maintain. We also found the Agency's portion of the lateral and the main to be flowing normally.  If you require assistance to clear your portion of the lateral you can search the internet for "Sewer Contractors" or "Plumbing Drains & Sewer Cleaning." If you plan to hire a contractor we recommend getting estimates from more than one company.  Agency Representative notes:	We discovered a blockage in:  The sanitary sewer main and cleared the line The Agency-maintained portion of your sanitary sewer lateral and cleared the line. Your portion of the sanitary sewer lateral, which is your responsibility to maintain. We also found the Agency's portion of the lateral and the main to be flowing normally.  If you require assistance to clear your portion of the lateral you can search the internet for "Sewer Contractors" or "Plumbing Drains & Sewer Cleaning." If you plan to hire a contractor we recommend getting estimates from more than one company.  Agency Representative notes:
Agency Representative:	Agency Representative:
For questions or comments, please call:	For questions or comments, please call:
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